

Full list of product groups covered by the **One-to-One service** and the assigned swap procedure.

| PRODUCT NAME | MODEL | WARRANTY | ONE-TO-ONE | PROCEDURE |
|------------------------------|----------------------------|----------|------------|---------------------|
| Interactive monitor | TS 7 MATE | 5 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 7 LITE | 5 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 7.1 LITE | 5 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 8 EASY | 3 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 8.1 EASY | 3 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 8 MATE | 5 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 8.1 MATE G | 5 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 8 LITE | 5 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 8 LITE G | 5 YEARS | 2 YEARS | Swap with pickup |
| Interactive monitor | TS 8 CONNECT | 5 YEARS | 2 YEARS | Swap with pickup |
| Information display | DS/DS2 | 3 YEARS | 2 YEARS | Swap with pickup |
| Interactive whiteboard | TT-BOARD 80/80 PRO/90 PRO | 3 YEARS | 2 YEARS | Swap with pickup |
| Computer | OPS – all models | 2 YEARS | 2 YEARS | Swap with pickup |
| 3D printer | CREO CUBE | 2 YEARS | 2 YEARS | Swap with pickup |
| Laptop charging cart | CHARGING CART 20/30 | 3 YEARS | 2 YEARS | Swap with pickup |
| Speaker | SOUNDBAR | 3 YEARS | 2 YEARS | Swap with pickup |
| Microphone system | WM – all models | 3 YEARS | 2 YEARS | Swap with pickup |
| Webcam | CAM4K | 2 YEARS | 2 YEARS | Swap without return |
| Projection screen | all models | 3 YEARS | 3 YEARS | Swap without return |
| Screen accessories | all types | 3 YEARS | 3 YEARS | Swap without return |
| Projector bag | BAG+ | 3 YEARS | 3 YEARS | Swap without return |
| HDMI cable | all types | 3 YEARS | 3 YEARS | Swap without return |
| Interactive whiteboard mount | adjustable wall mount 250N | 3 YEARS | 3 YEARS | Swap without return |
| Interactive whiteboard stand | all models | 3 YEARS | 3 YEARS | Swap without return |
| Projector mount | all models | 3 YEARS | 3 YEARS | Swap without return |
| Monitor mount | wall mount | 3 YEARS | 3 YEARS | Swap without return |
| Non-powered monitor stand | all models | 3 YEARS | 3 YEARS | Swap without return |
| Powered monitor stand | all models | 3 YEARS | 2 YEARS | Swap with pickup |
| Wi-Fi/Bluetooth module | all types | 2 YEARS | 2 YEARS | Swap without return |