

## Full list of product groups covered by the One-to-One service and the assigned swap procedure.

PRODUCT NAME	MODEL	WARRANTY	ONE-TO-ONE	PROCEDURE
Interactive monitor	TS 7 MATE	5 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 7 LITE	5 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 7.1 LITE	5 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 8 EASY	3 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 8.1 EASY	3 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 8 MATE	5 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 8.1 MATE G	5 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 8 LITE	5 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 8 LITE G	5 YEARS	2 YEARS	Swap with pickup
Interactive monitor	TS 8 CONNECT	5 YEARS	2 YEARS	Swap with pickup
Information display	DS/DS2	3 YEARS	2 YEARS	Swap with pickup
Interactive whiteboard	TT-BOARD 80/80 PRO/90 PRO	3 YEARS	2 YEARS	Swap with pickup
Computer	OPS – all models	2 YEARS	2 YEARS	Swap with pickup
3D printer	CREO CUBE	2 YEARS	2 YEARS	Swap with pickup
Laptop charging cart	CHARGING CART 20/30	3 YEARS	2 YEARS	Swap with pickup
Speaker	SOUNDBAR	3 YEARS	2 YEARS	Swap with pickup
Microphone system	WM – all models	3 YEARS	2 YEARS	Swap with pickup
Webcam	CAM4K	2 YEARS	2 YEARS	Swap without return
Projection screen	all models	3 YEARS	3 YEARS	Swap without return
Screen accessories	all types	3 YEARS	3 YEARS	Swap without return
Projector bag	BAG+	3 YEARS	3 YEARS	Swap without return
HDMI cable	all types	3 YEARS	3 YEARS	Swap without return
Interactive whiteboard mount	adjustable wall mount 250N	3 YEARS	3 YEARS	Swap without return
Interactive whiteboard stand	all models	3 YEARS	3 YEARS	Swap without return
Projector mount	all models	3 YEARS	3 YEARS	Swap without return
Monitor mount	wall mount	3 YEARS	3 YEARS	Swap without return
Non-powered monitor stand	all models	3 YEARS	3 YEARS	Swap without return
Powered monitor stand	all models	3 YEARS	2 YEARS	Swap with pickup
Wi-Fi/Bluetooth module	all types	2 YEARS	2 YEARS	Swap without return