

Full list of product groups covered by the One-to-One service and the assigned swap procedure.

PRODUCT NAME	MODEL	WARRANTY	ONE-TO-ONE	PROCEDURE
Interactive monitor	TouchScreen 5 Connect+	5 YEARS	N/A	N/A
Interactive monitor	TouchScreen 6 Lite	3 YEARS	N/A	N/A
Interactive monitor	TouchScreen 6 Connect	5 YEARS	N/A	N/A
Interactive monitor	TS 7 EASY	3 YEARS	N/A	N/A
Interactive monitor	TS 7 MATE	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 7 LITE	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 7.1 LITE	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 8 EASY	3 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 8.1 EASY	3 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 8 MATE	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 8.1 MATE G	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 8 LITE	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 8 LITE G	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 8 CONNECT	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 9 MATE G	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 9 LITE G	5 YEARS	2 YEARS	swap w/ pickup
Interactive monitor	TS 9 CONNECT G	5 YEARS	2 YEARS	swap w/ pickup
Information display	DS/DS2	3 YEARS	2 YEARS	swap w/ pickup
Interactive whiteboard	TT-BOARD 80/80 PRO/90 PRO	3 YEARS	2 YEARS	swap w/ pickup
Computer	OPS - all models	2 YEARS	2 YEARS	swap w/ pickup
3D printer	CREO CUBE	2 YEARS	2 YEARS	swap w/ pickup
Laptop charging cart	CHARGING CART 16/20/30/32	3 YEARS	2 YEARS	swap w/ pickup
Pro audio	ZA410, MA120, MA240, DB8, PM4, TM8, HPS12, LFS15	3 YEARS	2 YEARS	swap w/ pickup
Microphone system	WME, WM - all models	3 YEARS	2 YEARS	swap w/ pickup
Passive speakers	Serie CS i WS	3 YEARS	2 YEARS	swap w/o pickup
Soundbar	SOUNDBAR 80	3 YEARS	2 YEARS	swap w/o pickup
Webcam	CAM4K	2 YEARS	2 YEARS	swap w/o pickup
Projection screen	all models	3 YEARS	3 YEARS	swap w/o pickup
Screen accessories	all models	3 YEARS	3 YEARS	swap w/o pickup
Projector bag	BAG+	3 YEARS	3 YEARS	swap w/o pickup
HDMI cable	all models	3 YEARS	3 YEARS	swap w/o pickup
Interactive whiteboard mount	adjustable wall mount 250N	3 YEARS	3 YEARS	swap w/o pickup
Interactive whiteboard stand	all models	3 YEARS	3 YEARS	swap w/o pickup
Projector mount	all models	3 YEARS	3 YEARS	swap w/o pickup
Monitor mount	all models	3 YEARS	3 YEARS	swap w/o pickup

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Non-powered monitor stand	all models	3 YEARS	3 YEARS	swap w/o pickup
Powered monitor stand	all models	3 YEARS	2 YEARS	swap w/ pickup
Wi-Fi/Bluetooth module	all models	2 YEARS	2 YEARS	swap w/o pickup
Acoustic booth	all models	3 YEARS	N/A	onsite repair
Acoustic panels	all models	5 YEARS	2 YEARS	swap w/o pickup